



THE SCOTCH MALT WHISKY SOCIETY

A specially curated selection of limited edition, single malt whiskies from around the world, delivered to your door.

Drop & Dram – Terms and Conditions

On subscribing to Drop & Dram you agree to these Drop & Dram Terms and Conditions. The SMWS Conditions of Membership and Website Terms and Conditions also apply.

Availability

Drop & Dram is only available to UK residents who are over 18 years of age.

Fees

Drop & Dram has a monthly fee of £45 (correct as at November 2023). The fee will be collected every month via a monthly recurring payment that will be charged to whatever card you use to purchase the product. SMWS reserves the right to review and increase the fee periodically, but will always inform you 2 months before any fee increase comes into effect.

What do you get?

As a Drop & Dram subscriber you are entitled to:

- A monthly Drop & Dram pack which will be delivered by UK mail to your postal address, containing 3 individual 50ml bottles of carefully curated cask strength spirits, as selected by the Drop & Dram team, with accompanying tasting notes in relation to each bottle; and
- Membership of the Scotch Malt Whisky Society for the duration of your subscription, giving you access to our exclusive Members' Rooms, partner bar discounts, colourful tasting events, whisky education and a monthly members magazine Unfiltered, as well as the ability to buy SMWS products either online or in person at Members' Rooms.

Cancellation

You may cancel your subscription at any time, either by cancelling fully, or by converting into an annual SMWS Member. Once you cancel, we will no longer send your monthly Drop & Dram pack, and (unless you have converted to an annual SMWS Member) your membership of SMWS will also cease. You can cancel by logging into your SMWS account and navigating to the 'Cancel my Subscription' area. From there, simply hit cancel. Your subscription will be cancelled straight away. The option to convert to annual SMWS membership will be presented to you as part of this process. We'll send you an email confirming your cancellation.

Returns, Refunds & Replacements

We hope you will be happy with your purchase. However, should you feel it necessary to return an item, we aim to make the returns process as simple as possible. To arrange this, please contact us on 0044 131 555 2929 (Mon-Fri 9am-4.45pm) or by e-mail on memberservices@smws.com. Please note the Society cannot replace any Drop & Dram bottles that have been opened.

Any returned products must be returned to us in good condition, with all packaging intact and within 14 days of delivery of the goods to the customer. All refunds, replacements and reimbursements will be arranged within 30 days of our acceptance after the safe receipt of the returned goods. Any product returned must be within its original packaging, contain the relevant paperwork and be adequately packed to avoid any possible damage. The cost and risk of returning the product is the responsibility of the customer and a proof of delivery service must be used. You

should confirm to us on 0044 131 555 2929 (Mon-Fri 9am-4.45pm) or by e-mail to memberservices@smws.com that the return is being made prior to sending it to:

The Scotch Malt Whisky Society, MASTERTON BOND, 1 MASTERTON WAY, TANNOCHSIDE PARK, UDDINGSTON, GLASGOW G17 5PT, UK including visible / legible note explaining the return and reason for it.

The courier must be informed of breakages or shortages at the time of delivery. We may not (at our sole discretion) accept any claims for breakages or shortages unless they are stated on the couriers' documentation. We must have confirmation of these breakages or shortages within 2 working days of delivery. Photographic evidence is required by our carrier company if an item has been damaged during transit.

